

Buying with Equine Saddle Fit

Piece of mind

All saddles available for purchased through Equine Saddle Fit will have a full safety check to ensure that it is fit for purpose and safe for you and your horse, this is in accordance with the Consumer Guarantees Act. This also protects you as a purchaser, to ensure that the saddle you are purchasing is fit for purpose.

Second Hand Saddle Trials

All second hand saddles available for purchase are able to be trialled for a period of 7 days. Saddles will need to be paid for in full before they are sent out or collected for trial. Saddles sent out for trial will need to have the freight paid also. Saddles will be sent out in a box and packed with foam and a saddle cover where available to protect the saddles, if returned they must be returned in the same box, packing and saddle cover.

If you wish to return the saddle at any time during the 7 day trial you need to contact us and let us know it will be returned. If no contact is made during the 7 day trial period that sale will be considered complete.

During the trial, you are liable for the saddle. It is your responsibility to insure the saddle for accidental damage, theft, fire, flood etc. Any damage incurred to the saddle during this time will result in a deduction from the refund due. If the saddle is returned to us damaged beyond repair or in an unacceptable condition it will not be accepted. You will subsequently be liable for the additional cost to return the saddle to you.

Refunds will be processed less the original freight and any credit card fees that may be associated to the original purchase.

If you are in Waikato, South Auckland, Rotorua, Tauranga, Taupo we will be happy to bring out as part of a test ride of new and second hand saddles.

New Saddle Trials

All new saddles can be brought out for a test ride then the best choice is able to be trialled for a period of 7 days.

If you wish to return the saddle at any time during the 7 day trial you need to contact us and let us know it will be returned. If no contact is made during the 7 day trial period that sale will be considered complete.

During the trial, you are liable for the saddle. It is your responsibility to insure the saddle for accidental damage, theft, fire, flood etc. Any damage incurred to the saddle during this time will result in a deduction from the refund due. If the saddle is returned to us damaged beyond repair or in an unacceptable condition it will not be accepted, and you will be liable for an additional charge to resend the saddle to you. There is a \$100 non refundable fee on any returned new saddles.

We are happy to help with return freight if needed, this is by way of a printable courier ticket. Please touch base with us should you require this option.

You can trial more than 1 saddle at a time, please contact us if you wish to do this.

